

# **Shipping Policy for Sri Guruvijeta Infinite LLP.**

This document sets out the shipping policy that applies to customers that make a purchase at [www.diipam.com](http://www.diipam.com). If you have any questions, please contact our customer service team on +91 8431117340] or support@diipam.com.

## **Order Processing Time**

All orders placed before 2 PM Monday to Friday are processed the same day, all orders placed after will be dispatched the next day. All orders placed during the weekend or on a public holiday will be sent from our warehouse on Monday or on the next business day.

## **Delivery Address & P.O. Boxes**

Please note that we are unable to modify the delivery address once you have placed your order.

## **International Orders**

Your package may be subject to import duties and taxes. You, as the customer, are responsible for paying those fees. We recommend that you check with your local customs office before placing an order on our website as these fees can sometimes be significant and we are unable to calculate these for you.

## **Tracking Your Order**

Once your order has been dispatched, we will send you a confirmation email with tracking information. You will be able to track your package directly on the carrier's website.

## **Returns, Refunds, and Exchanges**

We want you to be completely happy with your purchase - please read our return & refund policy for detailed information about our processes.