

# **TERMS AND CONDITIONS, PRIVACY POLICY, AND FLEXIBILITY IN OFFERS FOR THE SIGN-IN BANNER**

**Effective Date:** 19-10-2025

## **TERMS AND CONDITIONS FOR OFFERS:**

### **1. Eligibility:**

- The offer is available to customers who sign up using a valid email address and mobile number on our website.
- Only one offer per customer is permitted. Multiple accounts or sign-ups from the same customer may lead to the disqualification of the offer.

### **2. Offer Redemption:**

- The discount code must be redeemed within 30 days of receiving it. After this period, the code will expire and will no longer be valid.
- The discount applies only to specific products or categories. This information will be clearly stated in the offer details.
- Offers are non-transferable and cannot be exchanged for cash or any other product or service.

### **3. Changes to the Offer:**

- We reserve the right to modify or cancel any offer at any time without prior notice. This includes changing the discount amount, extending or shortening the offer period, or changing the terms of eligibility.
- In the event of technical issues, pricing errors, or other unforeseen circumstances, we reserve the right to adjust or revoke an offer even after it has been sent.

### **4. Misuse of Offers:**

- Any attempt to misuse or fraudulently use the offer may result in the cancellation of the offer and possible banning from future offers.

### **5. International Availability:**

- Offers may vary based on the customer's location due to different laws, shipping restrictions, or currency differences.

### **6. Customer Support:**

- For any issues with redeeming an offer or questions about the terms, please contact our customer support team at [support@diipam.com](mailto:support@diipam.com). Our team is available to assist you.

## **PRIVACY POLICY:**

### **1. Information Collected:**

- We collect your email address and mobile number during the sign-up process to provide you with personalized offers and updates.
- We may also collect additional information such as your name, address, and purchase history to improve your shopping experience.

### **2. Use of Information:**

- Your information will be used solely for the purpose of sending promotional offers, updates, and improving our services.
- We do not share your personal information with third parties except for those required to process your orders or improve our services (e.g., payment processors, delivery service partners).

### **3. Data Retention:**

- We will retain your personal data for as long as is necessary to fulfill the purposes for which it was collected, or as required by law. You may request deletion of your data at any time by contacting our customer service.

### **4. Security:**

- We take the security of your personal information seriously and implement measures to protect your data from unauthorized access or disclosure.
- Despite our best efforts, no method of transmission over the internet or electronic storage is 100% secure, and we cannot guarantee absolute security.

### **5. Your Rights:**

- You have the right to access, update, or delete your personal information at any time. To do so, please contact our customer service.
- You can opt out of receiving promotional emails or SMS by following the unsubscribe link in the messages or contacting us directly.

### **6. Changes to the Privacy Policy:**

- We reserve the right to update this privacy policy at any time. Any changes will be communicated through our website or directly to you via email.

## **FLEXIBILITY IN OFFER TERMS:**

### **1. Offer Availability:**

- Offers may be available for a limited time only and may vary depending on the customer's location, purchase history, or other factors.

### **2. Customization:**

- We may customize offers based on your shopping preferences, past purchases, and other relevant data to ensure the most relevant deals are presented to you.

### **3. Offer Adjustments:**

- In certain situations, such as technical issues, pricing errors, or unexpected stock limitations, we reserve the right to adjust or revoke an offer even after it has been sent.

### **4. International Variations:**

- Offers may vary depending on the customer's location due to different laws, shipping restrictions, or other logistical factors.

### **5. Customer Support:**

- If you encounter any issues with redeeming an offer or have questions about the terms, our customer support team is available to assist.

You can reach us at:

Email ID : [support@diipam.com](mailto:support@diipam.com)

Contact No: +91- 8431117340